

Information on the Processing of Personal Data via the Contact Form

in accordance with Articles 13 and 14 of the Regulation (EU) 2016/679 of the European Parliament and of the Council on the protection of natural persons with regard to the processing of personal data and on the free movement of such data (hereinafter referred to as the "GDPR Regulation") and Sections 19 and 20 of Act No. 18/2018 Coll. on the protection of personal data and on the amendment and supplementation of certain acts (hereinafter referred to as the "Data Protection Act").

The purpose of this information is to provide you with details about which personal data we process, how we handle it, the purposes for which we use it, to whom we may provide it, where you can obtain information about your personal data, and how you can exercise your rights regarding personal data processing.

Identification and contact details

The controller processing your personal data is msg life Slovakia, s. r. o., Hraničná 18, 821 05 Bratislava, Company ID: 35800780 (hereinafter referred to as the "controller").

Contact details of the data protection officer supervising personal data processing: email: dpo3@proenergy.sk.

General description

If you send us a message via the web contact form, we may process your personal data to handle your electronic correspondence. Depending on the subject and content of your message, processing may occur within the context of fulfilling a contractual relationship or a pre-contractual relationship with you (providing information about our products/services, contract negotiations, contract fulfillment, handling complaints, etc.), fulfilling a legal obligation (e.g., reporting anti-social activities, handling requests from concerned individuals, registry management), or within the context of legitimate interest (e.g., handling complaints, maintaining records of business partners, processing unexpected/unrequested communication).

Details of Personal Data Processing

1. Purpose and legal basis for processing personal data

The purpose of processing personal data is:

Processing electronic correspondence received via the web contact form.

Personal data is processed based on:

- (1) Article 6(1)(c) of the GDPR Regulation: compliance with a legal obligation,
- (2) Article 6(1)(b) of the GDPR Regulation: contractual, pre-contractual relationships with the data subject,
- (3) Article 6(1)(f) of the GDPR Regulation: legitimate interest.

2. Identification of processed personal data of data subjects

Data subjects whose personal data we process:

Natural persons – senders of electronic correspondence.

The scope of personal data we process:

Personal data – identification and contact information, such as title, name, surname, email address, job offer, data in notes, attachments.

3. Identification of recipients, or other parties that may access personal data

Category of recipients	Identification of recipients
(1) Institutions, organizations, contractual partners, or other parties allowed access by a specific legal regulation, and/or the exercise of public authority	(2) recruitis.io s.r.o., Company ID: 275 08 391

(Article 6(1)(c) and (e) of the Regulation), e.g.: other legal regulation (2) Processor under a contract (Article 28 of the GDPR Regulation) (3) Other controller, if you have given consent (Article 6(1)(a) of the GDPR Regulation) (4) Contractual partner, within the fulfillment of the contract between you and the controller (Article 6(1)(b) of the GDPR Regulation) (5) Another party based on legitimate interest (Article 6(1)(f) of the GDPR Regulation)	
---	--

4. Transfer of personal data to a Third Country/International Organization

No transfer to a third country or international organization takes place.

5. Identification of the source from which personal data were collected

Directly from the data subject.

6. Retention period of personal data

Correspondence retention: 3 years.

7. Profiling

Not carried out.

8. Obligation to provide personal data

Providing personal data is voluntary, initiated by the data subject. Depending on the subject and content of the correspondence, providing personal data may be required (compliance with legal obligation or requirements within the fulfillment of contractual or pre-contractual relationships with the data subject). If personal data is not provided, the controller may not be able to handle the electronic correspondence.

Rights of the Data Subject

The data subject has the right to request access to their personal data processed by the controller, the right to rectify personal data, the right to erasure or restriction of personal data processing, the right to object to personal data processing, the right not to be subject to automated individual decision-making including profiling, the right to data portability, and the right to initiate the proceeding to supervisory authority. The data subject can exercise their rights by sending an email to: gdpr.sk@msg.group, or by writing to the controller's address.